



VERISIGN™

DATA SHEET

VERISIGN® IDEFENSE® INCIDENT RESPONSE SERVICES

AN UNAVOIDABLE TRUTH ABOUT ENTERPRISE INFORMATION SECURITY IS THAT INCIDENTS AND BREACHES WILL OCCUR. WHILE THE ULTIMATE GOAL OF THE SECURITY TEAM IS TO AVOID THESE INCIDENTS, A MORE REALISTIC FOCUS IS TO COMBINE PREVENTION WITH A SOLID PLAN FOR RESPONSE. THE REALITY, HOWEVER, IS THAT MOST ORGANIZATIONS CANNOT AFFORD TO STAFF FOR CHANCE INCIDENTS.

Incident response teams require the ability to respond faster with more accuracy to mitigate risk, which ultimately requires ongoing access to incident response tools, real-time analysis of incidents, and dedicated forensics capabilities. Access to such tools and analysis offer the ability to quickly identify and thoroughly understand an incident and its implications, determine effective mitigation tactics, and execute a clear path to remediation.

Verisign® iDefense® Incident Response Services provides a solution to complement and extend an organization's incident response processes, techniques, and remediation strategies. In the event of a breach or security event, Verisign iDefense security analysts act as an embedded part of an incident response program by providing near real-time automated analysis

of malicious code, in-depth human analysis of malicious code, and forensic capabilities.

Verisign iDefense Incident Response Services primarily leverages a dedicated team of security engineers with advanced malicious code and reverse-engineering expertise to provide an extension of a client's own research team, providing additional "horsepower" and in-depth expertise that most companies cannot afford to staff only for incidents. Verisign iDefense enhances incident response efforts with the following services:

- Twelve rapid response requests to the Verisign iDefense malcode engineering team, which offers prompt analysis on code related to exploits; deliverables include an executive briefing with response or mitigation recommendations within three hours of submission

- Unlimited malicious code submissions for auto-analysis reporting within one hour of submission
- Unlimited access to threat intelligence reports focused around emerging global threat implications that provide actionable insight into incidents as they develop
- Unlimited access to malicious code reports that yield intelligence on new threats and malicious actors quickly and accurately
- Access to bi-weekly malicious code summary reports on recent malicious code trends, propagation strategies, and mitigation techniques to support an in-depth understanding of malicious code attacks and how customers can mitigate and detect these attacks in an enterprise network environment.



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**ABOUT VERISIGN®
IDEFENSE® SECURITY
INTELLIGENCE SERVICES**

Verisign iDefense Security Intelligence Services gives information security executives access to accurate and actionable cyber intelligence related to vulnerabilities, malicious code, and global threats 24 hours a day, 7 days a week. Verisign iDefense in-depth analysis, insight, and

response recommendations help keep businesses and government organizations ahead of new and evolving threats and vulnerabilities.

LEARN MORE

For more information about Verisign iDefense Security Intelligence Services, please e-mail learnmore@verisign.com or visit us at www.verisigninc.com/idefense.

KEY BENEFITS

Direct Analyst Access - Verisign iDefense Rapid Response Service provides access 24 hours a day, 7 days a week to leading security intelligence analysts, Verisign iDefense malicious code engineers and authors of in-depth intelligence reports to give insight on latest and emerging threats, trends and mitigation strategies.

Comprehensive Reporting - Verisign iDefense Rapid Response Service provides a comprehensive report of an incident including expert code analysis, mitigation, and remediate strategies.

Advanced Intelligence Research - Threat and Malicious Code Intelligence reports provide in-depth understanding of malicious code attacks and how customers may mitigate and detect these attacks in an enterprise network environment.

Auto-Analysis Drives Smarter and Faster Response - Verisign iDefense Malcode Rapid Report Services provide auto-analysis of malicious code submissions within one hour to support better decision making, resulting in more efficient and accurate responses.

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